ARGYLL & BUTE COUNCIL

CUSTOMER SERVICES

Oban Lorn and the Isles Community Planning Group September 2014

Community Safety Forum Exception report to the Oban Lorn and the Isles Community Planning group

1. SUMMARY

The purpose of this Paper is to update the Oban, Lorn and the Isles Community Planning Group (CPG) regarding the main pieces of work undertaken by the Area Community Safety Forum (ACSF) in the last reporting period.

2. RECOMMENDATIONS

That the CPG:

- 2.1 Note the exception report provided below (If further detail is desired the full minutes are published on the Council website);
- 2.2 Consider whether there are any specific tasks or issues which it wishes the Oban Lorn and the Isles Community Safety Forum to undertake or review, and
- 2.3 Note that the group, in common with the other forums, is considering the future direction of Community Safety provision, and how best to support it.

3. DETAIL

- 3.1 The Oban Lorn and the Isles Community Safety Forum is a partnership focusing on community safety issues in a broad sense and undertakes various pieces of work in this arena. The forum meets quarterly with the last meeting being on 27th August 2014 and the next being on 26th November.
- 3.2 There is a move to align all service provision with the outcomes identified in the Single Outcome Agreement, to which all public sector partners are signatories.
- 3.3 It was noted that the Chair of the Community Planning Partnership Management Committee, Chief Superintendent Barry McEwan is moving on and that his replacement, Chief Superintendent Swann will soon be in place. It is hoped that she will continue to lead on the work stream relating to outcome 6 of the Single Outcome Agreement "People live in safer and stronger communities" and that she will be providing a strategic lead and

supprt on community safety.

3.4 It was noted that Eddie Renfrew is retiring from SFR, and the Chair noted his thanks for his work and support, it was also noted that Station Commander Martin Hill is moving to a new post in SFR HQ and the Chair wished to record his appreciation of Cmdr. Hills work as well. v

4 IMPLICATIONS

4.1	Policy	The continuing Review of the delivery of community safety
		will ensure that the service is efficiently delivered, and is

reported on effectively thereby making clear its contribution to the achievement of the targets and objectives of the

SOA and the Community Plan

4.2 Financial None,4.3 Personnel None4.4 Equalities Impact None.

Assessment

4.5 **Legal** None

Douglas Hendry Executive Director of Customer Services 4 Sept 2014

For further information, please contact Stephen Doogan, Area Governance Officer - Tel 01546 604342

Oban Lorn and the Isles Community Safety Forum Exception Report Sept. 2014							
Theme	Community Safety Outcome [,]	Issue and Actions	Comment	Outcomes/ Indicators			
Personal and Home Safety Considers the safety of the individual in areas such as accident prevention, online	No cold calling initiative	The Stickers have been presented and have been circulated locally in the pilot area	Trading standards advised that there is a new scam which is ongoing with a company from England who are calling customers and asking if they require any help to prevent no cold calling. He advised that Trading Standards in Brighton are looking into this.				
safety, fire safety, home security, bogus and scam callers	Policing priorities	Festivals Rural Watch is being looked at for a further rollout	The Tiree and Mull festivals were successful				
Travel Safety Includes issues that and Individuals may encounter such as pedestrian safety, road traffic accidents, water safety, public transport safety	Parking decriminalisation	This is continuing and council employed officers /wardens are now in place and working with "Streetscene " staff Police Speeding and summer road safety campaigns are ongoing	Police continue to monitor the use of diversion routes particularly the A85 between Connel and Oban - this will be raised at the road safety meeting in September				
	Lochwatch Loch Awe	The new pontoon pier at Innis Chonain is complete, Lochwatch is to hold an open day before the end of October There is a project to fix buoys which have drifter and thus provide incorrect information					
	Road issues	Designated Drivers Scheme	This is a pilot project on Mull providing free soft drinks to the designated driver and is being reviewed to see if it can be further rolled out				
Safety of Vulnerable Groups Deals with issues in relation to individuals or groups who may be vulnerable including elderly	Call filtering Fire safety	Trading Standards now have equipment which can filter calls where individuals are being targeted, It was noted that the Summer	Anyone wishing to make use of this equipment should contact Trading Standards for advice re ist capabilities e.g. the scam discussed above				

people, young children, victims of hate crime and sexual violence		campaign had been very successful and this was due in part to the number of home fire safety visits.		
Environment Safety	Minimise criminal damage/crime	Muirburn code – part of the Summer campaign is to send	Information on the code has been circulated via a number of avenues including feed suppliers agreeing to deliver	
Environment safety concerns the aesthetics of communities and neighbourhoods and includes vandalism and	against persons/property	reminders out about the muirburn code to farmers.	information with their deliveries.	
criminal damage, graffiti, fly lipping, littering, dog fouling and secondary fires	Dog fouling	This continues to be an issue, in specific locations.	The newly appointed Traffic Wardens will also be able to issue dog fouling notices.	
	Grants	There are still grants available for improving private water supplies.	Anyone interested in this should contact environmental health directly.	
	Current Actions	Initiatives are underway in OLI currently re the safe use of SPAs. Particularly in the private holiday rental sector, gas safety, inspections, and food safety.	The Gas and initiative particularly is support by SFR and over 2500 leaflets have been provided to Caravan and camping sites for their clientele.	
Public Space Safety	ASB	ASB figures are down,		
This deals with people's safety n their communities and public perception of safety including anti social behaviour, public disorder and violence.	АЗВ	p[particularly those involving young people this is perhaps down to the ASB forum targeting specific "hotspots.		
	CCTV	The provision of CCTV is currently being reviewed by the ASB coordinator. "		